**SANCHAR NIGAM EXECUTIVES’ ASSOCIATION**

(Recognised Majority Executives’ Association)

**KARNATAKA CIRCLE, BANGALORE.**



### S P Jagadale

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No. SNEA/Agenda meeting /18-19/ Dated: 16th August 2018

To,

Shri R Mani,

Chief General Manager Telecommunications

Karnataka Circle, BSNL,

Bangalore-560008

Respected Sir,

**Sub: Agenda for formal meeting reg.**

Sir,

We the SNEA members would like to bring to your kind notice the following points

which are affecting our day to day service, revenue and increasing pressure and dissatisfaction of

the working executives.

**I. Action taken on the agenda of previous meeting**:

**II. HR and Staff Welafre isuues:**

1. Rule 8 transfer of long awaited JTOs.
2. Some of the Hospitals are denying for giving the I/D treatment due to non settlement of their bills which needs to be reviewed and enable the staff to get the treatment.

**III. Developmental Points:**

1. There is huge potential for FTTH connections but because of non availability of 4F cable, insufficient OLTEs and insufficient Txmn accessories and manpower, unable to meet the demand as well as the target set by the CO.
2. As we are very shortage of OLTEs, we need to go aggressively for the revenue sharing model with cable TV operators and even it will be encouraging if our own retired employees of the BSNL interested for the FTTH provision on revenue share basis as we did for GSM as DSA.
3. As Ticona has already having the MOU for providing Internet services on wireless media but so far the activity not started.
4. The OFC backbone needs to strengthened, more effort to be made for laying of new OFC cables in the major inner city limits.
5. Effort for training more and more people for transmission work is the need of the hour.
6. There is huge crunch of Bandwidth because of which we are unable to enhance the bandwidth for existing DSLAMs, OLTEs and 3G BTSs.
7. The role out of CPAN backbone is not encouraging. Because of non allotment of spare fibres by STR we are unable to divert our existing traffic on the installed CPAN network.
8. CPAN accessibility is centralized which needs to be decentralized as each SSA needs to depend on only one NOC and the work will be in queue unnecessarily , the privilege for addition, modification and deletion of circuits has to be given to the SSA level Txmn In charge for the smooth and fast work flow.

**IV. Maintenance Points:**

1. Because of continuous retirement and 20 % flat reduction of HKLs creating inconvenience in the field for maintaining the services. There are many exchanges and BTSs becoming unmanned.
2. As there is no specific clause in the HKL tender to assign line maintenance work for the HKL, any unforeseen like electric hazards, falling form pole etc may lead to litigation. It is to request the management to make classification (Skilled / unskilled) of HKLs based on the nature of work that need to be assigned.
3. Because of shortage of Uy connectors and due to frequent cable damages, service is getting affecting severely and getting delayed in restoration.
4. Birla connectors, CT Box modules are not available for pillar rehabilitation as at many places road widening in progress and invariably we need to protect the existing cable and many times we need to shift the cables and Pillars.
5. Because of the non availability of cable stores and accessories, finding difficulty in retrieving the 100 % cable capacity.
6. Installation of DSALMs in BTS location done at many places to reduce the copper length but due to non laying of distribution cables many DSLAMs are not loaded.
7. No AMC/ vendor support for Radio Modems supplied by M/s SHYAM / RADWIN makes
8. Re-utilization of de-commissioned WiMax equipments (lying idle since long duration) to other Circles wherever the services are present.
9. Last year new batteries are received in field, but no sufficient power plants supply for proper charging of the batteries, this will reduce the life of new batteries. Hence purchase of new power plants is very much essential & extend the AMC after the warranty period to the supplied vendor to increase the life of power plant(Local AMC vendor Can’t repair the new type power plant/SMPS modules).
10. The intervention of higher management with other departments especially BBMP which instructed to remove all the overhead cables in Bangalore and other agencies which are damaging our cable network, so that damages can be reduced.
11. Existing duct and manholes available in the major cities like Belgaum. Hubli, Bangalore. Mysore and Mangalore need to be protected and made accessible for future use.The maintenance of the duct n/w has to be entrusted to Civil wing.
12. The maintenance of the Departmental and staff quarters is very worst condition , needs to be viewed seriously to avoid any unforeseen incidents ex Chikkamagalore exge building.

**V. Marketing, Mela and CAFs Issues.**

1. As already existing customers are unable to get the required data speed and adding further more SIMs without network up-gradation of the existing network creating more dissatisfaction in the good old loyal customers.
2. The ratio of SIM sold in mela and really activated in HLR is to be reviewed to avoid unnecessary pressure on field staff to market the SIMs.
3. To avoid huge penalty on defective CAFs, serious effort and support is needed to convert all the available physical form of CAFs to e- kyc digital form. We are having more than 25 lakhs of physical CAFs which are to be converted in to digital form through e kyc machine.

for this we need more number of e kyc machines and HKLs on top priority.

1. CAFs custodian must be sales and marketing instead mobile service, this will help the proper collection of CAFs.

**VI. Passive Infra sharing:**

1. As there is no round the clock HKL arrangement for the exchanges / NBSNL BTS location it is becoming difficult to offer our Infra for sharing to other operators.

**VII. Organisational :**

1. Office accommodation not yet provided.

Thanking you,

Yours faithfully,

### S P Jagadale

#### Circle Secretary,SNEA